

RELEASE NOTES



Product	Version	Release Date
PAM2-IP-3G and PAM1-IP-3G	PAM2-IP_v321 and PAM1-IP_v321	21/6/2019

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Overview

Software release PAM2-IP_v321 is only applicable for the PAM2-IP-3G

Software release PAM1-IP_v321 is only applicable for the PAM1-IP-3G

Note: When connecting your PAM2-IP-3G to a 10Gig/E network, please ensure that you use SFP modules supplied by TSL Products only. SFP modules sourced from other suppliers will not function and may even damage your audio monitor

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New Features and Enhancements

Version

PAM2-IP_v321 PAM1-IP_v321

- No new features

Version

PAM2-IP_v320 PAM1-IP_v320

- No new features

Version

PAM2-IP_v319 PAM1-IP_v319

- Added a RESTful API providing 'out of band' control of 2110 multicast subscriptions
- Added the ability to adjust the video line offset when working with 2110 sources
- Added new PAM-IP web-page.

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Known Limitations

Version

PAM2-IP_v321 PAM1-IP_v321

- Dante source names are not supported

Version

PAM2-IP_v320 PAM1-IP_v320

- Dante source names are not supported

Version

PAM2-IP_v319 PAM1-IP_v319

- Dante source names are not supported

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Bug Fixes

Version

PAM2-IP_v321 PAM1-IP_v321

- Fixed LED control and Dante module detection.

Version

PAM2-IP_v320 PAM1-IP_v320

- Minor fixes to PAM-IP webpage

Version

PAM2-IP_v319 PAM1-IP_v319

- SDI Output 2 no longer loses its setting following a power re-cycle
- Default preset names now match their default function

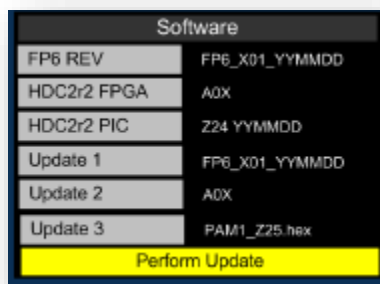
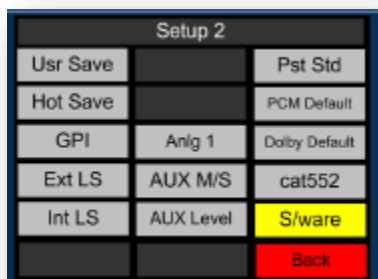
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Upgrade Procedure for all PAM-IP devices.

PAM1-IP and PAM2-IP Software updates can be downloaded from the following location:

<http://www.tslproducts.com/product-support/audio-products-support/>

1. Download the PAM1-IP or PAM12-IP update file from the TSL Products Website using the link shown above
2. Unzip the contents and place the PAM2-IP or PAM1-IP folder into the root of a USB thumb drive.
3. Place the USB thumb drive into the front panel of the PAM-IP
4. Select the S/Ware option in the Setup/Setup2 menu.



5. Select 'Perform Update'.
6. You can monitor update progress on the left-hand screen of the PAM-IP.
7. Once the update is complete, press the red button as instructed.
8. Remove the USB memory stick and power recycle the PAM-IP.

We recommended that following a software upgrade, you perform a factory reset as follows:

PAM2-IP-3G

1. Power re-cycle the unit whilst holding in preset buttons 6 7 and 8 until the message 'Default Memories Cleared' appears.

PAM1-IP-3G

1. Power re-cycle the unit whilst holding in the Menu button and preset button 3 until the message 'Default Memories Cleared' appears.

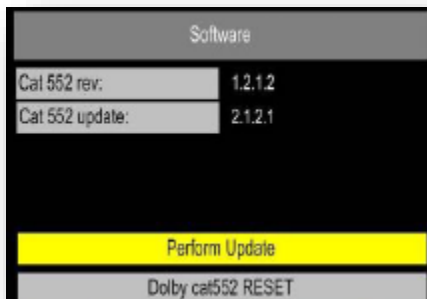
Upgrade Procedure for PAM-IP devices fitted with Dolby CAT1100 only

As well as the upgrade procedure described on the previous page, PAM1-IP and PAM2-IP products fitted with the optional Dolby CAT1100 module can benefit from firmware upgrades specific to the Dolby module.

Dolby firmware updates for the PAM1-IP and PAM2-IP can be downloaded from the following location:

<http://www.tslproducts.com/product-support/audio-products-support/>

1. Download the Dolby update file from the TSL Products Website using the link shown above
2. Unzip the contents directly onto a FAT 16 formatted USB memory stick
3. Place the USB memory stick into the front panel of the PAM-IP
4. Select the CAT1100 Menu in the Setup 2 Menu of the PAM-IP
5. S/Ware option in the Setup/Setup2 menu.
6. Select the 'Perform Update'.
7. You can monitor update progress on the left-hand screen of the PAM-IP.
8. Once the update is complete, you can power off the PAM-IP, remove the USB memory stick and re-apply power.



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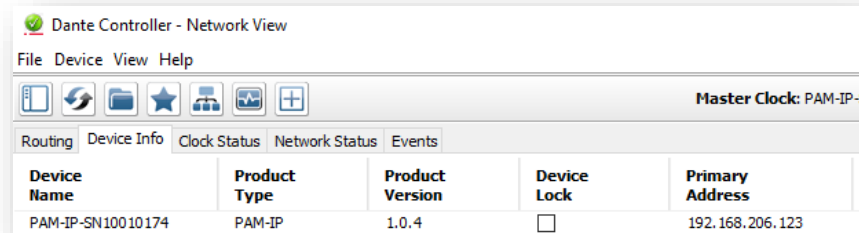
Upgrade Procedure (for DANTE enabled PAM-IP devices only)

Having updated your PAM2-IP-3G as detailed above, it may also be necessary to upgrade the Dante Firmware to achieve full functionality when used on Dante/AES-67 networks.

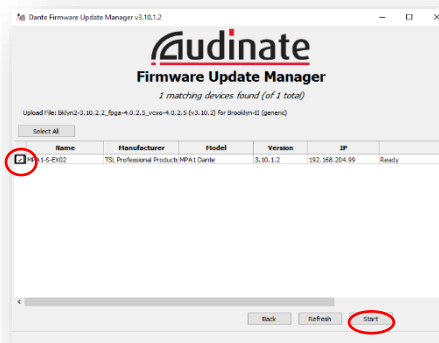
DANTE Firmware for use with PAM-IP products is available here:

<http://www.tslproducts.com/product-support/audio-products-support/>

1. Download the PAM-IP Dante Firmware update file from the TSL Products Website using the link shown above, this will comprise two files.
2. Download the Dante Firmware Update Manager from <https://www.audinate.com/>
3. Using Dante controller, make a note of the 'Primary Address' belonging to the PAM-IP product you wish to update.



4. Using Audinate Firmware Update Manager, select the Ethernet Interface on your PC connected to the same network as the 'Primary Address' belonging to the PAM-IP product you wish to upgrade.
5. Click 'Next' in the Audinate Firmware Update Manager
6. Click 'Update Dante Firmware' in the Audinate Firmware Manager
7. Browse to the location of the DANTE Firmware update file downloaded from <http://www.tslproducts.com/product-support/audio-products-support/>, whose filename takes the form 'bkly2-xxxx_fpga-x.x.x.dnt'
8. Click 'Next' in the Audinate Firmware Update Manager
9. Your PAM-IP should now be listed in the Audinate Firmware Manger (see below)
10. Select the checkbox belonging to the PAM-IP product you wish to upgrade and click on Start.



11. Wait until the Firmware Update process has completed and reboot your device when instructed by the Audinate Firmware Manager.

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Troubleshooting

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Technical Support

For technical support, please contact:

<http://www.tslproducts.com/product-support/>